Techmode
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TechmodeGO 'PREMIER LAUNCH' EXPERIENCE

WE MAKE SWITCHING EASY.

When you choose Techmode, you're not just getting a powerful communication platform, you're getting a guided, white-glove installation experience led by a dedicated project manager and backed by a seasoned installation team. From day one, we work closely with your business to minimize disruption, maximize performance, and ensure your system is up and running smoothly with zero guesswork and total confidence.

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SEAMLESS SETUP - NO SURPRISES

Our process begins with a deep-dive discovery session to understand your current environment, business needs, and future goals. Whether you're upgrading from an outdated PBX or transitioning from a clunky cloud system, we build a rollout plan tailored to your timeline and team. We don't just install, we analyze, plan, and align.

WHAT'S INCLUDED IN THE PLANNING PHASE:

➢ Network and environment assessment
➢ Hardware and user inventory
➢ Goal-oriented rollout planning
➢ Installation timeline that works around your schedule
➢ Understanding your business so we can best configure your new solution

SOLVING BUSINESS PROBLEMS - NOT JUST DEPLOYING PHONES

We design systems that fix what's broken and not just replace hardware. During the call flow design phase, we look for inefficiencies and communication gaps that hurt your business and productivity. Then we build smart, streamlined solutions to address them.

COMMON IMPROVEMENTS INCLUDE:

➢ Eliminating missed calls and voicemail black holes
➢ Intelligent call routing to the right person, every time
➢ Improving response times and accountability
➢ Simplifying remote work and multi-location collaboration
➢ Enhancing the customer experience with smarter handling
➢ create reports that allow you to better monitor your business

Whether it's untangling a confusing phone tree or automating repetitive tasks, we make sure your new system solves real-world challenges.

CRM INTEGRATION & WORKFLOW AUTOMATION

Your phone system shouldn't operate in a silo. As part of your Techmode installation, we offer free of charge a built-in CRM integration and automation tools that streamline internal processes and improve team performance. From Salesforce and HubSpot to Zoho and Microsoft Dynamics - we help you connect communication with productivity.

INTEGRATION FEATURES INCLUDE:

➢ Click-to-call from within your CRM
➢ Auto-logging of calls and notes
➢ Screen pops with customer info on inbound calls
➢ Automated workflows triggered by call activity
➢ Unified performance visibility and reporting

CONFIGURED BEFORE IT SHIPS

Every system is fully configured before it leaves our hands. From user provisioning to call flows, everything arrives plug-and-play ready — tested, documented, and tailored to your setup.

PRE-INSTALLATION SERVICES INCLUDE:

➢ Auto-attendants, voicemail, and ring group setup
➢ Logic-tested call flows
➢ Full TechmodeGO instance configuration

Get In Contact: in
Call: (888) 397-6633 ▶

🌐 www.techmode.com