

TechmodeGO Cloud Phone Solution



Unified Communications

No matter how big or small your company is, the right Unified Communications solution can take your business communications to the next level, helping to improve collaboration, boost productivity, increase mobility and enhance the customer experience.

See the Status of Your Colleagues

The ability to view the status of other colleagues is a great time saver.

Voicemail to Email with Transcription

Incoming voicemails are transcribed for you and sent via email, no need to login to check voicemails.

Instant Messaging / Text chat

Allow employees to communicate together via text messaging, from their cell phone or PC.

Work from Anywhere

TechmodeGO includes VoIP apps for Android and iOS which allow you to take your office extension with you anywhere. With a modern and intuitive user-interface, Techmode's integrated webphone applications offer a full range of Unified Communications features including presence, chat, audio and video conferencing, and more.

Answer calls to your office phone extension via your mobile device and transfer to colleagues without asking customers to call another number. Slash your company's mobile phone costs, increase productivity and make sure you never miss a call again!

Voicemail Transcription

Browser Based Chat

Android and iOS Collaboration
Apps

Employee Status and
Presence

One Number Reach-ability

Chat and Send Links-
Increase Productivity



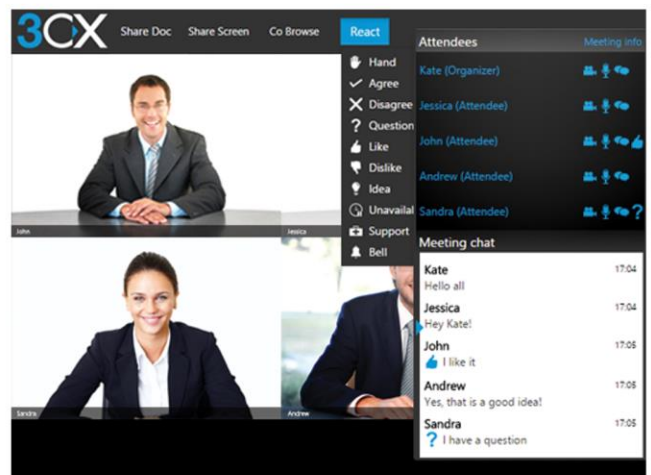
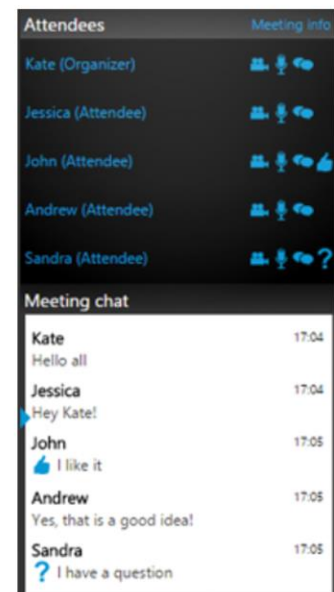
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Integrated Web Conferencing

Video conferencing has become an essential part of daily business communications. Whether its to catch up with a team member who is travelling or to give a sales presentation, no one can argue that its a means of communicating that has become a part of the norm. TechmodeGO's integrated video conferencing is easy to use and enables businesses to save time and money by hosting virtual meetings, whilst enjoying the benefits of face-to-face communication. Video conferences can be easily launched through the TechmodeGO web client with a few mouse-clicks and can be used for a wide variety of everyday communication needs to boost productivity and efficiency.. Our solution requires no downloads for meeting participants.

- Clientless
- One-Click Conference
- Interoperability with VoIP and video
- Bandwidth management and control
- High quality video and voice
- Remote control and screen sharing for quick & easy troubleshooting
- Pre-upload PowerPoints & PDFs for crisp, responsive delivery
- WebRTC technology
- Real time collaboration
- Works on mobile devices



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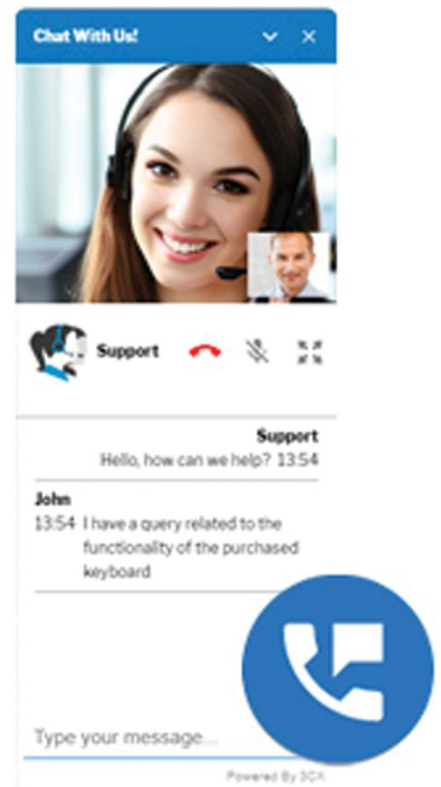
Built In Free Website Chat

The TechmodeGO Live Chat & Talk plugin allows your website visitors to chat and call your company in real-time. No need to call your 800 number – they can connect with a single click. Connect visitors to your sales team and watch conversion rates skyrocket! Calls are forwarded to your phone system free of charge using WebRTC technology.

Keep all your communications on one platform and save admin time, learning curve and monthly subscriptions! Your employees will love it and so will your customers!

The plugin is free, the calls and chats are free – all you need is TechmodeGO.

- Capture your website visitors once they're on your site
- Turn visitors into leads faster
- Know what they're looking for before you start pitching
- Elevate chat to voice or video call – free of charge
- Avoid customers having to call a number and speak to another team/agent
- Convert more leads into sales
- Increase customer satisfaction – no need to dial a number
- All communications are visible to all agents
- Save money – pay for one system per year
- Learn and deploy one system
- Help them find what they're looking for in real time



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Integrate your PBX and your CRM with TechmodeGO

With TechmodeGO you can integrate your CRM, ERP and Accounting System with your PBX and be able to launch calls with a single click. Inbound calls are automatically linked to the customer record which pops-up on the screen and all calls are logged in the CRM package.

Additionally, your agents can easily keep track of customer interactions, ensuring that records are always up to date for real-time access to contact details and information.

Integrate TechmodeGO with MS Exchange, Salesforce, Microsoft Dynamics, Microsoft Outlook, Office 365, Zendesk and many more!

SMS/MMS

SMS and MMS messaging with TechmodeGO increases customer satisfaction and reduces response times. Send marketing, discounts, appointment reminders and more via text.

- Eliminate phone tag by following up with text messaging instead.
- Reduce response time- Average response time to a text is 90 seconds.
- 8x higher engagement rates than email and voicemail.
- Send announcements to clients without them getting lost in a barrage of emails.
- Time-Sensitive info? Send text messages to large groups instantly.
- Work multiple customer service tickets at once, while providing an easy way for clients to provide pictures and additional information.
- Give your employees a way to text message clients and prospects while the business still owns the phone number.
- Quickly solve customer issues without keeping anyone on hold.
- Connect with job leads and send interview reminders.
- Send announcements to team members in the field or office.

