



***Voice, Data & Computing Solutions***

**Title:** End of Support Notification for all Intuity and Intuity LX Systems

**Notification Date:** August 10<sup>th</sup>, 2011

**Effective End of Support Date:** January 1<sup>st</sup>, 2012

Effective January 1<sup>st</sup>, 2012 Techmode will no longer be able to provide support and/or maintain the Avaya Intuity Product Family. This includes any Intuity or Intuity LX Voicemail Systems, and any parts within, currently being used or stored by clients.

Although Avaya ended support on the Intuity Product Family in August of 2009, Techmode has continued to support the Intuity Voicemail Systems for its Clients and will continue to do so until January 1<sup>st</sup>, 2012. As always, Techmode only provides our clients with Certified refurbished parts and replacement units, but because Avaya's EOS date is approaching 2 years these certified products are becoming very difficult to locate from reputable Avaya Resellers.

All Intuity and Intuity LX products will be removed from your maintenance contract(s) effective January 1<sup>st</sup> 2012, and will no longer be supported under maintenance or on a time and material basis.

If you have any questions regarding this notification or displacement options, please contact your Account Executive or email [EOS@techmode.com](mailto:EOS@techmode.com).

Thank-you,  
Techmode Management